



HERA LED FIVE YEAR LIMITED WARRANTY

HERA LED warrants that the HERA LED Product(s) shall be free from manufacturing defects in materials and workmanship for a period of five (5) year from the original date of purchase at sales invoice provided that the Product was properly installed and used. Defects, malfunctions or failures of the warranted Product caused by damage resulting from acts of nature (such as floods, fire, etc.), environmental and atmospheric disturbances, other external forces such as powerline disturbances, incorrect cabling and damage caused by misuse, abuse, accident, incorrect wiring, use in violation of operating instructions furnished by us and unauthorized alteration or repair are not warranted.

This warranty does not cover any incidental or consequential damages and is limited to the repair and/or replacement, at HERA LED sole discretion, of the defective product during its warranty period. Customer must obtain a Return Material Authorization (RMA) number prior to returning the defective Product to HERA LED for service. Customer agrees to insure the Product or assume the risk of loss or damage in transit, to prepay shipping charges and to use the original shipping container or equivalent. Customers may either seek assistance from the original dealer, or closest HERA LED offices. Repaired or replaced products are warranted for ninety (90) days from the date of repair or replacement, or for the remainder of the original products warranty period, whichever is longer.

Warranty period five years for HERA LED products has to be confirmed and stated at sales invoice issued by HERA LED.

LIMITATION OF LIABILITY

The provisions of the warranty are in lieu of any other warranty, whether expressed or implied, written or oral, and HERA LED liability arising out of the manufacture, sale or supplying of the product and its use, whether based on warranty, contract, negligence, product liability or otherwise shall not exceed the original cost of the product. In no event shall HERA LED be liable for unintended or consequential damages, including, but not limited to, loss of profits or use damages arising out of the manufacture sale or supplying of the product.

If you have any questions concerning this warranty please e-mail us at: services@heraled.com

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